

Navigating Novel Issues in Risk Management



FRIDAY, MAY 6, 2022

**Wisconsin Society for Healthcare Risk
Management**



AGENDA

May 6, 2022, Virtual Conference

7:45 – 8:00am	WELCOME	Sharon Rateike, WSHRM President
8:00 – 9:00am	Advance Care Planning and Advance Directives	George M. Lange, MD, FACP
9:00 – 10:00am	MA and Nursing Scope of Practice Update	Guy DuBeau, JD
10:00 – 10:15am	BREAK	
10:15 – 11:15am	Policy and Politics at the State Capital: 2021-22 Wrap-up	Mark Grapentine, JD
11:15 – 11:45am	LUNCH	
11:45am – 1:00pm	PANEL DISCUSSION: Novel Risk Management Issues in Covid Times	Sean M. Gaynor, Esq. Jason Franckowiak, JD Mark Grapentine, JD Tami Waterman, CPPS
1:00 – 2:00pm	Supporting Our Peers during Challenging Times: Implementing a Peer Support Program in a Health Care System	Mariah A. Quinn, MD, MPH Brian Sharp, MD, FACEP Jennifer Kooiman Mohr, MSN, RN-BC
2:00 – 2:15pm	BREAK	
2:15 – 3:15pm	Litigation in a Virtual World	Jason Franckowiak, JD Randall R. Guse, JD, CPCU, ARM Morgan Landi, ARM, CPHRM
3:15 – 4:15pm	Connecting Through the Veil: Non-escalation/De-escalation and Functional/Cognitive Challenges	Joel Lashley
4:15 – 4:30pm	CLOSING REMARKS & RAFFLE* *Must be present (via Zoom) to win	Sharon Rateike, WSHRM President

SPEAKERS

“Persistence and resilience only come from having been given the chance to work through difficult problems.” – Gever Tulley



George M. Lange, MD, FACP
Chair, Honoring Choices Wisconsin
Wisconsin Medical Society

Dr. George Lange, MD (he, him, his) is a retired internist and geriatrician who focused his career on the primary care of his patients and on the education of communities regarding end-of-life decision making. He is a graduate of Marquette University with a degree in electrical engineering and he received his MD degree from the Medical College of Wisconsin in Milwaukee. Dr. Lange did his internal medicine residency at Mount Sinai Medical Center through the University of Wisconsin. He served as president of the Wisconsin Medical Society and is currently a delegate to the American Medical Association. He has served on many hospital committees and state-wide collaborations focusing on end of life decisions. He is married and has two children and four grandchildren. He is a life-long resident of Milwaukee.



Guy DuBeau, JD
Axley Brynelson, LLP

Guy DuBeau is a partner at the firm Axley Brynelson, LLP and former chair of the Litigation Practice Group. His practice as a health care attorney centers on serving health care professionals both in defense of alleged medical negligence claims and in more traditional aspects of health care law. As a medical malpractice litigator, he has tried approximately 50 cases to verdict in counties throughout the state. He has represented health care providers in dozens of appeals, arguing as lead counsel before the State Supreme Court four times.

Mr. DuBeau has provided insights on cases of significance as amicus curiae (friend of the court) in all state appellate courts, in federal District Court, and before the Seventh Circuit Court of Appeals. He has represented numerous providers before the Department of Safety and Professional Services on a wide variety of regulatory issues.

Mr. DuBeau also advises health care clients on matters not involving litigation, including issues specific to health care associations, telemedicine, HIPAA compliance, peer review, medical staffing and patient care issues. He has served on blue-ribbon advisory panels to the legislature and presented directly to the Governor on matters of interest to health care professionals.



Mark Grapentine, JD
Chief Policy and Advocacy Officer
Wisconsin Medical Society

As Chief Policy and Advocacy Officer, Mark Grapentine is responsible for representing and protecting the interests of more than 10,000 Wisconsin Medical Society members at the state and federal level. Mark is in his second stint with the Society, rejoining the organization in September 2020 after a year at the Wisconsin Hospital Association as their Vice President of Communications. His first period with the Society was from 2003 through August 2019, eventually as the Senior Vice President of Government Relations. Before joining the Society in 2003, Mark was chief of staff to former State Senator Peggy Rosenzweig (2001-02) and coordinated the Senator's work on the powerful Joint Committee on Finance. Mark was also a Policy Advisor to former Governor Tommy G. Thompson (1998-2001), concentrating on Corrections and Justice issues. Prior to his service in the executive branch, Mark was a legislative assistant to former State Assembly Representative Scott Walker (1997-98), who represented Wauwatosa in the State Assembly. Mark is a 1997 graduate of the University of Wisconsin Law School. He graduated from the University of Wisconsin in 1990, majoring in journalism and political science. In between degrees Mark was a television sports anchor and reporter at WKOW-TV, the ABC affiliate in Madison. He is married (Wendy Warren) and has two children: a son, Jordan (25) and a daughter, Lexey (23).



Sean M. Gaynor, Esq.
Leib Knott Gaynor, LLC

Sean Gaynor is a litigation attorney and shareholder at Leib Knott Gaynor, LLC who specializes in the representation of healthcare providers and other professionals in matters related to malpractice, general negligence, licensing boards, policy, and business issues. The variety of medical, dental and other professional related matters he has handled provide him the knowledge and experience to acutely assess each case, conduct efficient discovery and take cases to trial. Voted a Wisconsin Super Lawyer and Rising Star by his peers annually since 2008, Sean is consistently called upon to handle complex, difficult cases. Using his experience in medical malpractice, Sean has also built a robust practice



Tami Waterman, CPPS
Director of Risk Management
Advocate Aurora Health

Tami Waterman is a Director of Risk Management at Advocate Aurora Health with over 20 years' experience. In her role she oversees risk management functions at acute care and behavioral health hospitals, medical group clinics and retail pharmacy locations. In addition to risk management, Tami also a certified patient safety professional. During the Covid-19 pandemic, Tami helped guide her organization's risk management professionals and operational leaders through challenging situations including demands from patients/families for administration of Ivermectin for the treatment of Covid-19.



Jennifer Kooiman Mohr, MSN, RN-BC
Risk Management Advisor
UW Health

Jennifer Kooiman Mohr is a Registered Nurse and serves as a Risk Management Clinical Advisor at UW Health. She serves as a Nursing Leader and Peer Supporter for the UW Health Peer Support Program. She is committed to Patient and Staff safety, which includes clinician well-being and cultivating a just culture within the organization. She enjoys connecting with staff and serving as a resource for support in both the Risk Management role and the Peer Supporter role.



Mariah A. Quinn, MD, MPH
Chief Wellness Officer, Associate Professor, Internal Medicine
UW Health

Dr. Quinn is the Chief Wellness Officer at UW Health, and an Associate Professor of Medicine at the University of Wisconsin School of Medicine and Public Health. She serves as a physician leader for the UW Health Peer Support Program. Her focus is on system-level interventions to improve well-being, with particular emphasis on cultivating a culture that supports well-being and a practice environment that reduces unnecessary stresses, strains, and cognitive load, so that providers can focus on the care of their patients and thrive in their professional lives. As a medical educator, having currently served as an Associate Program Director, she developed and continues to teach a three-year course for Internal Medicine residents to support well-being and improve skills in physician-patient relationship.



Brian Sharp, MD, FACEP
Patient Safety Officer, Associate Professor of Emergency Medicine
UW Health

Dr. Sharp is currently the Patient Safety Officer at UW Health and an Associate Professor of Emergency Medicine at the University of Wisconsin School of Medicine and Public Health. His work aims to improve patient safety as the health system strives for zero patient harm, as well as closely collaborating with the patient relations team to address patient and families' concerns about quality and safety of care. He has also worked to build provider support as an integral component to a culture of safety. Dr. Sharp also currently serves as the President of the Wisconsin state chapter of the American College of Emergency Physicians.



Randall R. Guse, JD, CPCU, ARM
Shareholder
Otjen Law Firm, S.C.

After 15 years practicing in a staff counsel setting for two major Wisconsin insurance carriers, Randall Guse rejoined the Otjen firm in September of 2018 and is currently a Shareholder at the firm. He previously practiced at the firm as an associate from 1995-1998. Randy has over 20 years of experience defending both policyholders and insurance carriers in litigation and has tried multiple cases to verdict. His practice covers the entire state of Wisconsin and encompasses a wide variety of insurance-related litigation including automobile liability, construction defect, premises liability and insurance coverage. Mr. Guse is a member of Wisconsin Defense Counsel's Insurance Law Committee and the co-chair of WDC's Cyber Law Committee. He has participated in panel discussions regarding issues surrounding cyber law and law firm/insurance carrier relationships and presented to claims representatives regarding good-faith file handling practices.



Jason Franckowiak, JD
Shareholder
Otjen Law Firm, S.C.

Jason Franckowiak joined the Otjen Law firm in 1999 following his graduation from law school. His practice includes the defense of general liability and medical malpractice matters. Mr. Franckowiak has tried multiple cases to verdict. Mr. Franckowiak in addition to being a skilled trial lawyer has an extensive appellate practice and has authored and co-authored the briefs in numerous successful appeals. Many of the appellate cases Mr. Franckowiak has been involved in have developed the judicial precedent in the state of Wisconsin through published appellate decisions



Morgan Landi, ARM, CPHRM
Director of Risk Management
Mercyhealth

Morgan Landi has been managing risk for Mercyhealth for over 20 years. For 16+ years she also directed renewals for the full book of liability insurance and managed the Environment of Care for the healthcare system to include emergency operations, life safety, safety, security and hazardous materials. For approximately five years, her professional focus has been insurance renewals and managing most of the Organizations liability claims (auto, property, general liability, professional). She has experienced the many changes that the pandemic has caused in the medical malpractice arena and has had to overcome the many frustrating and awkward moments that Zoom meetings, depositions and trial have caused.



Joel Lashley
Program Development Consultant
Vistelar

Mr. Joel Lashley is a Program Development Consultant involved with conflict management consulting, and is a writer of several publications for Vistelar, a national conflict management company based in Milwaukee. He has worked in healthcare since 1991, serving as a violence management training coordinator and safety/security manager for acute care and psychiatric hospitals, home healthcare workers, and social services agencies. Mr. Lashley is also a Crisis Intervention Teams for law enforcement instructor, for the National Alliance on Mental Illness (NAMI), training law enforcement and corrections officers to respond to people with cognitive challenges since 2009.

Spring Conference Sponsors

The WSHRM Board would like to thank the following Sponsors who continue to support the advancement and education of risk management professionals.

PLATINUM



ecri.org



LEIB KNOTT GAYNOR

lkglaw.net

GOLD

COVERYS®



SILVER



PROASSURANCE®

Treated Fairly



**Gutglass, Erickson
Larson & Schneider, S.C.**

— LAW OFFICES —



OTJEN LAW FIRM, S.C.

Attorneys at Law • Founded 1881

BRONZE

CORNEILLE

LAW GROUP, LLC

Speaker Sponsors



Wisconsin Medical Society



OTJEN LAW FIRM, S.C.

Attorneys at Law • Founded 1881

