

SMART SOLUTIONS TO RISK CHALLENGES



FRIDAY, SEPTEMBER 23, 2022

**Wisconsin Society for Healthcare Risk
Management**



FALL CONFERENCE AGENDA

September 23, 2022 - Virtual Conference

7:45 – 8:00am	WELCOME	Melina Cortes, WSHRM President-Elect
8:00 – 9:00am	Responding to Patients Who Threaten	Sheridan Ryan, CTM, JD, PT, CPHRM
9:00 – 10:00am	Healthcare Regulatory Updates: How to Protect Your Organization	Bradley E. Byrne Jr., Esq.
10:00 – 10:15am	BREAK	
10:15 – 11:15am	Mandatory Reporting in Hospitals, Clinics, and Long Term Care Centers	John Healy, JD
11:15am – 12:30pm	Panel Discussion: The Impaired Provider: Balancing Competing Priorities	Monica E. Marton, RN, MBA, CPHRM, CPHQ, FACHE Dr. Rainer Gedeit, MD Scott LeBlanc, JD Christine Moss, MBA, PHR, SHRM-CP
12:30 – 1:00pm	Annual Meeting & Lunch	Sharon Rateike, WSHRM President
1:00 – 2:00pm	Injured Patients & Families Compensation Fund: System Modernization & Claims Management	Rebecca Kamenick, BAAS Ana Lopera, ARM
2:00 – 2:15pm	BREAK	
2:15 – 3:15pm	Practicing Post <i>Roe</i> : Implications for Liability	Mark Grapentine, JD Laurette Salzman-Côté, MBA, CPHRM
3:15 – 4:15pm	The State of Nursing: How Healthcare Moves Forward after the Vaught Case	Adrienne Fugett, RN, BSN, MBA Dr. Stephanie Sanderson, DNP, CNS, CCNS, CCRN
4:15 – 4:30pm	CLOSING REMARKS & RAFFLE* *Must be present (via Zoom) to win	Melina Cortes, WSHRM President-Elect

OBJECTIVES

Responding to Patients Who Threaten

- Attendees will be able to distinguish between threats and non-threats
- Attendees will be able to explain why it's important to distinguish threats from non-threats
- Attendees will be able to list 3 reasons why patient dismissal could worsen a threatening situation

Healthcare Regulatory Updates: How to Protect Your Organization

- Recognize new professional liability risks in an evolving regulatory environment
- Evaluate your own practice for risk exposures
- Implement risk reduction strategies to reduce the potential for patient harm and professional liability claims

Mandatory Reporting in Hospitals, Clinics, and Long Term Care Centers

- Broadly address the instances or occurrences that trigger a duty to report to a department or agency, or law enforcement
- Ensure reporting is completed in a manner that is timely and complete
- Establish consistency in processes for streamlining reporting

Panel Discussion: The Impaired Provider: Balancing Competing Priorities

- Define impairment and explore some of the manifestations of substance abuse, cognitive decline, sleep deprivation, grieving, or other circumstances leading to impaired performance through case examples
- Review current professional position statements, legislation and the legal landscape related to the impaired professional and strategies for balancing risk to the organization, safety, the rights of patients, and the rights of the clinician
- Explore steps which can be taken in response to allegations of having an impaired clinician staff member including assessment using available screening tools or other indicators such as patient satisfaction scores, quality outcomes, or behavioral manifestations
- Identify strategies for effectively supporting and monitoring clinicians using proactive vs reactive strategies such as encouraging self-awareness, life planning for alternative career options, and rehabilitation

Injured Patients & Families Compensation Fund: System Modernization & Claims Management

- Provide a brief overview of all the expected system changes
- Explain why the changes are important and provide the information to help them access help if needed
- Emphasize the importance of timely communication within health systems and with their insurance carriers
- Get a better understanding of the IPFCF claims process
- Gain some knowledge regarding INS 17.40 and the requirement by the primary to give notice to the Fund of filing of action outside the state

Practicing Post Roe: Implications for Liability

- Understand how the recent U.S. Supreme Court opinion affects Wisconsin abortion law and possible impacts to the practice of medicine
- Access organizational practice for risk exposures that may directly impact the patient relationship
- Implement risk reduction strategies to reduce the potential for medical liability claims

The State of Nursing: How Healthcare Moves Forward after the Vaught Case

- Understanding the Vaught case and lessons learned
- Implications from the case—what to expect from medical specialists moving forward
- Creating a culture of transparency and its benefits

SPEAKERS

“Innovation is the creation of the new or the re-arranging of the old in a new way” – *Michael Vance*



Sheridan Ryan, CTM, JD, PT, CPHRM
Associate Director, Clinical Risk Management
Medical College of Wisconsin

Sheridan is Associate Director of Clinical Risk Management at Medical College of Wisconsin. She is a Certified Threat Manager (CTM), certified through the Association of Threat Assessment Professionals, where she sits on the Certification Examination Committee. Sheridan also sits on and is Team Lead for the Healthcare Threat Assessment Team at Medical College of Wisconsin-Froedtert Hospital-Children’s Wisconsin, providing threat management services to the academic medical center’s providers and staff. She has authored numerous articles on threat assessment and management in healthcare and is the principal organizer of her department’s annual seminar, *Threat Assessment & Management with a Healthcare Focus™*.



Bradley E. Byrne Jr., Esq.
Senior Risk Management Consultant
ProAssurance

Bradley is a Senior Risk management Consultant for ProAssurance. He advises physicians and other healthcare providers on health care risk management and professional liability issues. In private practice, he focused on Title VII civil rights claims, business development, and athlete representation.



John Healy, JD
Partner
Corneille Law Group, LLC

John is an attorney at Corneille Law Group where he practices primarily medical negligence, personal injury, and professional liability. John has been with Corneille since graduating from the University of Wisconsin law school in 2014. In 2017, he was selected by the Wisconsin Law Journal as an “Up and Coming Lawyer”. Every year since 2019, he has been recognized as a “Rising Star” by Super Lawyers. John currently sits on the Board of Directors for the Wisconsin Defense Counsel. As of 2022, John was elevated to Partner at Corneille Law Group. He has authored several articles for legal journals and has presented at legal conferences on various topics.



Monica E. Marton, RN, MBA, CPHRM, CPHQ, FACHE (she/her)
Director of Quality Operations
Advocate Aurora Medical Group & Enterprise Population Health

Monica Marton is an RN and masters prepared leader having served in varied clinical and leadership positions and has achieved CPHQ, CPHRM, FACHE and Just Culture certification. Past roles include director of operations overseeing multiple acute care clinical settings, and ten years in quality and risk management having served in director roles for both acute care and long-term managed care organizations. Currently, Monica is in the role of Director Quality Operations for Wisconsin with Advocate Aurora Medical Group and Enterprise Population Health. She is a past Wisconsin Society for Healthcare Risk Management (WSHRM) President and has served on the WSHRM conference planning committee for almost ten years.



Dr. Rainer Gedeit, MD (he/him/his)
Acting Chief Medical Officer, Children's Wisconsin
Adjunct Professor of Pediatrics, Medical College of Wisconsin

Rainer G. Gedeit, MD is the Acting Chief Medical Officer and a practicing Pediatric Critical Care Physician at Children's Wisconsin and an Adjunct Professor of Pediatrics at the Medical College of Wisconsin. He has experience in assessing and acting on provider related impairments and quality issues through his leadership roles in undergraduate and graduate medical education and in multiple hospital leadership roles.

He sees the role of peer review to focus on prevention and rehabilitation rather than being punitive and judgmental. He hopes understanding early identification of risk factors, starting as early as undergraduate medical education, can prevent problems in a provider's career.

Dr. Gedeit received his undergraduate degree from DePaul University in Chicago and his MD from Loyola University Stritch School of Medicine in Maywood, Illinois. His pediatric residency was completed at Loyola University Medical Center and Pediatric Critical Care training at Children's Wisconsin. He completed a post graduate research fellowship at the Blood Center of Wisconsin. At Children's Wisconsin he has had leadership roles as the Chief of Medicine, President of the Medical Staff and Associate Chief Medical Officer and now Acting Chief Medical Officer. He has held multiple leadership roles at the Medical College of Wisconsin.



Scott LeBlanc, JD (he/him/his)
Partner
Husch Blackwell LLP

A former journalist, Scott approaches legal challenges like he would a good news story: get the facts, do the research, consider practical implications, identify what is essential and then communicate clearly without unnecessary jargon. Scott assists a wide range of sectors—with a focus on health systems, physician groups and health technology companies—during the hiring process, through terminations and at all points in between. Scott has deep experience with the unique labor and employment issues that arise when buying and selling companies, including the planning and implementing of workforce reductions.

He routinely advises on the recruitment, retention and termination of executive-level employees, and the drafting and reviewing of C-suite employment, severance, confidentiality and noncompetition agreements. He frequently counsels clients on healthcare privacy issues arising under the Health Insurance Portability and Accountability Act (HIPAA) and related federal and state laws. Scott helps employers investigate large and small-scale data breaches, comply with breach notification requirements, and respond to investigations initiated by the U.S. Department of Health and Human Services (HHS) Office for Civil Rights (OCR) and other government agencies.



Christine Moss, MBA, PHR, SHRM-CP
Sr. Director of Human Resources
Mercyhealth

Christine Moss joined Mercyhealth in 2006 as an HR Generalist. She worked at Agrace Hospice for a short time as their Benefits & Compensation Manager and returned to Mercyhealth as a Manager of Finance, Director of HR Operations, and currently as the Senior Director of People & Culture Operational Excellence and Engagement. Christine has direct oversight for the functional HR teams involved in organizational development and education, employee relations and engagement, and employee health. Prior to working in healthcare, Christine has also worked in Human Resources at Quad Graphics (printing), John Deere (manufacturing) and Genencor/Danisco (biotech) for almost 30 years of HR experience. Christine received her MBA from the University of Phoenix and holds certifications as a PHR (Professional in Human Resources) and SHRM-CP (Society of Human Resource Management Certified Professional).

Christine has been married to a wonderful husband for over 31 years, has two children who are grown and married, with her first grandchild on the way. She is a dog lover and has five dogs!



Rebecca Kamenick, BAAS-Sustainable Management
Regulatory Specialist
Injured Patients and Families Compensation Fund (IPFCF) with the Office of the Commissioner of Insurance (OCI) for the State of Wisconsin

Rebecca started with the Injured Patients and Families Compensation Fund (IPFCF) in 2019 as the Financial Specialist and was promoted to a Regulatory Specialist in August 2021. As the Regulatory Specialist, she works closely with insurance companies, health organizations, and Wisconsin licensed medical providers to ensure they have the primary liability coverage they need or desire.

On a personal level, she enjoys outdoor activities such as hiking, kayaking, and camping. She spends most of her free time with her daughter who graduated high school earlier this year, her husband, and two dogs.



Ana Lopera, ARM
Claims Manager
Injured Patients and Families Compensation Fund (IPFCF) with the Office of the Commissioner of Insurance (OCI) for the State of Wisconsin

Ana joined the Injured Patients and Families Compensation Fund (IPFCF) in 2015. She first started as a Regulatory Specialist and since April 2019, as Claims Manager. She has 15 years of experience working with insurance and risk management. Ana is primarily responsible for providing oversight of claims administration for IPFCF and the management of the Peer Review Council.



Mark Grapentine, JD
Chief Policy and Advocacy Officer
Wisconsin Medical Society

As Chief Policy and Advocacy Officer, Mark Grapentine is responsible for representing and protecting the interests of more than 10,000 Wisconsin Medical Society members at the state and federal level. Mark is in his second stint with the Society, rejoining the organization in September 2020 after a year at the Wisconsin Hospital Association as their Vice President of Communications. His first period with the Society was from 2003 through August 2019, eventually as the Senior Vice President of Government Relations. Before joining the Society in 2003, Mark was chief of staff to former State Senator Peggy Rosenzweig (2001-02) and coordinated the Senator's work on the powerful Joint Committee on Finance. Mark was also a Policy Advisor to former Governor Tommy G. Thompson (1998-2001), concentrating on Corrections and Justice issues. Prior to his service in the executive branch, Mark was a legislative assistant to former State Assembly Representative Scott Walker (1997-98), who represented Wauwatosa in the State Assembly. Mark is a 1997 graduate of the University of Wisconsin Law School. He graduated from the University of Wisconsin in 1990, majoring in journalism and political science. In between degrees Mark was a television sports anchor and reporter at WKOW-TV, the ABC affiliate in Madison. He is married (Wendy Warren) and has two children: a son, Jordan (25) and a daughter, Lexey (23).



Laurette Salzman-Côté, MBA, CPHRM
Sr. Risk Resource Advisor
ProAssurance

Laurette is a masters prepared professional with a long and strong history in hospital and clinic operations. Laurette writes articles, develops education courses, and speaks at ProAssurance seminars for physicians, other health care providers, and practice administration professionals and is currently providing the bulk of the virtual and occasionally face-to-face seminars for the Midwest region. She is a member of the American Society for Healthcare Risk Management (ASHRM) and currently is a member of the conference committee for the Wisconsin Society for Healthcare Risk Management (WSHRM).



Adrienne Fugett, RN, BSN, MBA
VP of Clinical Operations
Medplace

Adrienne Fugett leads the Medplace clinical operations team and oversees the recruitment, onboarding, and training of the network. She holds over 30 years of experience in Medical ICU, Quality & Risk and Medical Malpractice Defense work.



Dr. Stephanie Sanderson, DNP, CNS, CCNS, CCRN
Nursing Manager
Sharp Healthcare

Dr. Stephanie Sanderson has 35 years of experience in acute and critical care nursing, plus 10 years in progressive leadership experience. She is currently a nurse leader at Sharp Memorial Hospital in Southern California.

Fall Conference Sponsors

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