

# Patient Safety Organization

## Accelerating Improvements in Care Outcomes

As healthcare shifts toward a value-driven system, organizations must deliver safe, high-quality and efficient care across all settings. C-Suite Executives, Administrators, and Risk, Patient Safety, and Quality Directors face the challenge of improving patient safety and handling complex events with limited resources. ECRI and the Institute for Safe Medication Practices PSO helps decrease the occurrence of adverse events, drive change, and reduce revenue loss. As one of the largest patient safety entities in the world, ECRI and the ISMP PSO combines the unprecedented expertise of each organization; It harnesses ECRI's depth and breadth as the global voice for solutions that minimize risk and improve the safety and quality of patient care— as well as ISMP's specialty—extensive experience in determining the system-based causes of medication errors and driving change in medical practice and pharmaceutical products.

Our PSO enables members to establish the infrastructure needed to proactively improve care and quickly address adverse events. This allows members to be compliant with PSO regulations. ECRI and the ISMP PSO's flexible suite of services provides robust reporting, data driven guidance, and expert personal service, giving members the assurance needed to provide safe patient care.

## Dedicated Liaison

ECRI and the ISMP PSO assigns every member a dedicated PSO liaison to act as a safety coach. Your PSO liaison provides access to our breadth of expertise through evidence-based research support and data analysis to get answers to your toughest challenges. The value of this approach is that your dedicated liaison enables you to make programmatic, system-wide adjustments to quickly correct pressing safety issues.

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**“... Our PSO liaison provides fresh perspectives and ideas which amplify my ability to improve quality and safety.”**

— Carol Solie, MD, Chief Medical Officer, Wyoming Medical Center

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**3.5 million +**  
analyzed events

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**One of the largest**  
federally certified  
**Patient Safety**  
**Organizations**

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**1 of 9**  
**Evidence-based**  
**Practice Centers**

## Data Driven Guidance

Data received through the PSO reporting system is turned into actionable tools to help members address new and emerging medication, safety, risk, and quality issues. Analysts identify trends, research topics, pinpoint solutions, and convert these findings into guidance on topics such as opioids, patient identification, falls, and ambulatory care.

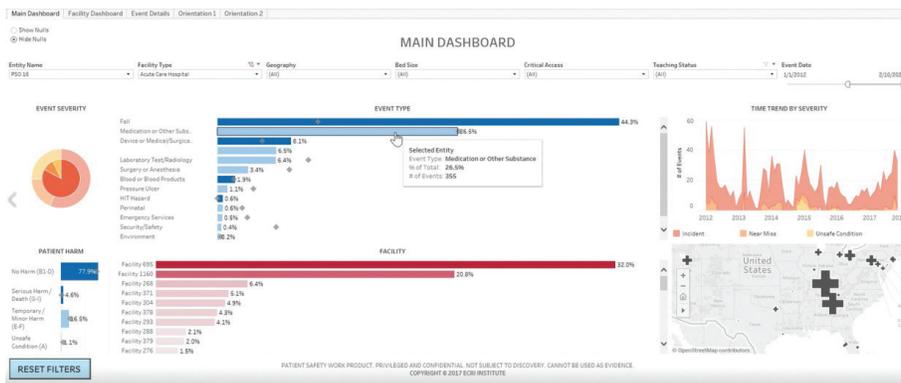
### Powerful Resources from the Nation's Leading PSO

With more than 3.5 million analyzed events—including 10,000 related to COVID-19—submitted by the nation's most respected acute, non-acute, ambulatory, and aging healthcare providers, ECRI and the ISMP PSO drives improvements in safety. Our patient safety team studies events, identifies contributing factors, and researches best practices. As one of nine Evidence-based Practice Centers, we interpret and contextualize clinical evidence in ways that inform decision-making. Memberships are customizable to meet the needs of each organization with a range of services such as:

- Mapping to connect the member event reporting system to ECRI and the ISMP PSO
- Risk Assessments to pinpoint gaps and opportunities
- Root cause analysis review to get to the source of problems
- PSO liaison to guide you through the most challenging issues
- Education about medication, patient safety, risk, and compliance—with credit opportunities
- Guidance and recommendations to help keep staff up-to-date on the latest issues
- Reports on the biggest challenges facing healthcare
- Protected community to share experiences and learn together

## Advanced Dashboard Reporting

ECRI and the ISMP PSO's analytics dashboard enables you to access facility and system-specific data quickly to identify and address patient safety issues and develop quality improvement plans aimed at reducing adverse events. With this information, you can better analyze adverse event data, compare trends to identify opportunities for improvement, and forecast outcomes.



[Sample Dashboard](#)

“The new dashboard reporting is an effective tool for improving patient safety. I’m able to see how my facility is doing overall, identify safety issues earlier, and compare against national data.”

- Michael Kirchoff, MD, Chief Innovation Officer and Patient Safety Officer, Cooper University Healthcare

Learn more: [www.ecri.org/pso](http://www.ecri.org/pso)

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